

## **INTERNET BANKING FACILITY REQUEST**

Client Code:	Date: D D M M Y Y Y			
Name of the Applicant:	Customer Code:			
Email: Contact No.:	Mobile No.:			
Product type: Personal Account: Joint Acc	ount: Company Account:			
Request Services: Inquiry and Statement Intra Ban	k Transaction			
Request for Amendment: Renew Password	Reset Block Unblock			
Accounts to be linked:				
S.No. Product Type	Account Number			
1				
2				
3 4				
5				
6				
7				
8				
Corporate Seal (if applicable)  Account Holder's Signature(s)				
I/We acknowledge receipt of User Name and Password of Lumbini Bikas Internet Banking Facility.				
Account Holder's Signature(s)	Date: D D M M Y Y Y Y			
For Bank's Use Only				
Service Activated From: D D M M Y Y Y Y  Customer Code:				
Created by:	Approved by:			

## **TERMS AND CONDITIONS**

The following words and phrases in this document shall have the meanings as mentioned below:

Bank : Lumbini Bikas Bank Ltd.

Customer : Account holder applying for Internet Banking Facility from Lumbini Bikas Bank Ltd.

- 1. The customer shall apply to Bank in the prescribed form for the use of Internet Banking Services. Bank will hold the rights to accept or reject such applications.
- 2. Customer will receive following services through Internet banking
  - a. Account Enquiry
  - b. Messaging from/to Bank
  - c. Account Statement
  - d. Intra Bank Transaction
- 3. Bank reserves the rights to determine and change from time to time the scope and type of the services to be made available through internet banking.
- 4. The Customer will have to use the User Name and Password provided by Bank for the first login to the Internet banking facility. The Customer should change the password on the first login and regularly change the password to avoid any unauthorized access to one's internet banking facility.
- 5. The customer should keep the User Name and Password to 'confidential' at all times. At no time and under no circumstances shall the Customer disclose the User Name and Password to any other person. The customer will be fully responsible for any unauthorized access to the internet banking facility and Bank shall not be liable for any transaction and/or financial loss that may occur to the customer due to disclosure, knowingly or accidentally, of the User Name and Password to the third party.
- 6. Any instructions/messages sent by the Customer to Bank, from internet banking login, shall not be considered to be received unless they are given in such manner as prescribed from Bank time to time and until Bank actually received them.
- 7. Bank shall not be liable for any computer/cyber crimes and shall not be liable for any unauthorized transactions and/or any transactions carried out by using illegal and fraudulent methods.
- 8. Information relating to any account or transaction made available through the Internet Banking Facility is for reference only. Bank records of such account and transaction shall be conclusive and binding for all purposes.
- 9. In case of joint account, all parties should give a joint consent to Bank for the operation of the account through internet banking and will be jointly liable for all transactions arising from the use of the facility.
- 10. In case of minor account, the guardian mentioned in the account opening request will be eligible for the operation of Internet Banking facility.
- 11. In case of company account, the board of directors or the authorized person by the board of directors has to assign a person to receive the internet banking facility from Bank.
- 12. Bank authorized to share the information with any other person/entity, including its third party agents as and when necessary according to existing law and regulatory bodies.
- 13. Bank, at any times, without giving notice or reason can suspend or terminate all or any of the Internet banking facility or their use by the Customer.
- 14. The Customer may terminate the use of the Internet Banking Facility by giving prior written notice of 7 days to Bank.
- 15. The services shall be immediately restricted of the User in the event of:
  - a) Closure of designated account(s)
  - b) Confirmation of Death of the user
  - c) User(s) Authority to operate the designated account is terminated
  - d) User requests to stop the use of Internet banking facility
  - e) Customer fails to follow the guidelines on maintenance of account
- 16. Bank shall at any time be entitled to amend, implement any of these Terms and Conditions as well as Charges applicable at its own discretion with or without notice to the customer and such amendments shall be binding to the customer.
- 17. Other terms and conditions as per bank's STC

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/we nave read/understood and nereb	/ agree to abide by a	all present and future terms and conditions of	Joverning Bank internet Banking Facili	٤y.

Corporate Seal (if applicable)	Account Holder's Signature(s)